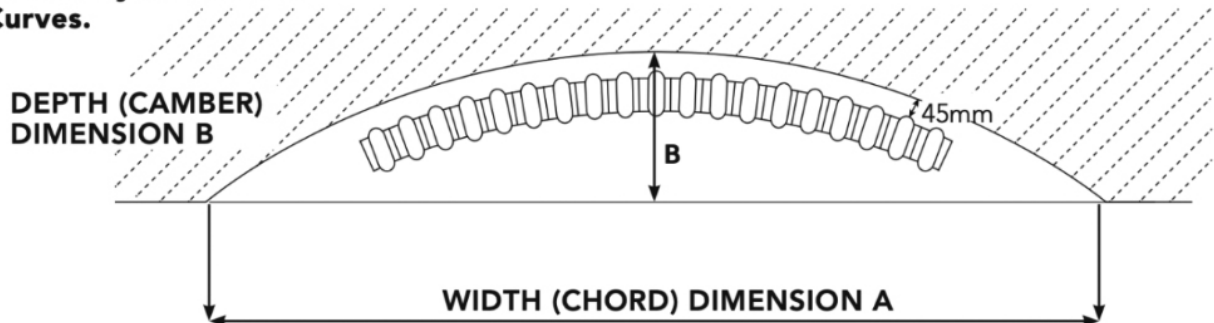


STEP 1: Please reply to this email with 2 measurements, these measurements are the width (chord) and the depth (camber) as below:

Measure your Internal Curves.



- A.** Measure the width of the bay (this is called the Chord, Dimension A shown above)
- B.** From the centre of the bay measure the distance to the skirting board if present (known as the camber, dimension B shown above)

Please note

In order to calculate the radius of the radiator we assume a distance of 45mm between the wall and the back of the radiator. In addition to curve a radiator the internal radius must be a minimum of 1000mm for 2 and 3 column radiators and 1300mm for 4 column radiators. We will contact you if there are any issues in achieving the correct curve for your dimensions.

STEP 2: Once we have your 2 measurements, our technical team will make a drawing of your bespoke radiator which we will then email to you.

STEP 3: Please check over the technical drawing provided on step 2 to ensure you are happy with it. Please then sign and return the drawing to us by email confirming that you are happy to proceed with your bespoke radiator.

STEP 4: We then send the technical drawing to the engineers in our Italian factory who will get to work on your order. Once complete they will dispatch it on to our warehouse in the UK, following which the dispatch team will call you to arrange a convenient delivery date.

IMPORTANT: Trade Radiators are not be responsible for any errors you the customer make in the measurements specified. The Nordic Column Curved Radiator range is entirely 'bespoke' and 'made to measure' and as such these items are non-returnable and non-refundable.

REMINDER: The entire process from drawing approval to delivery is around 6 weeks, this timescale is approximate and may vary depending on current factory turnaround and shipping time.

Kind Regards

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Operations Manager

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