

HOME



HEAT SYSTEM

HEATER
CONTROLLER
—
HORIZONTAL
VERTICAL



+
REMOTE
CONTROLLER



H+h_WiFi_EN0121




GUIDE & USER MANUAL

HEATER CONTROLLER H+h WiFi | REMOTE CONTROLLER H+R

**SAFETY:**

1. **The heater should be installed by a qualified person.**
2. Bathroom radiators fitted with electric heaters should be fixed not less than 60 cm from a bath, shower or wash basin, and never above a bath.
3. For the heater permanently connected (hard wire) there must be applied a cut-off device from the mains. Such a device must disconnect the heater from the supply mains in 2 poles, with contact separation of at least 3 mm.
4. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved
5. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. **The heater MUST BE DISCONNECTED before cleaning the casing.**
AVOID SOAKING THE CASING.
7. One radiator valve must always be open when a heater is in use (liquid thermal expansion).

CAUTION: To avoid the risk of fire or electric shock the heater should be protected from water spray or flooding. This appliance is not intended for use by persons (including children) of limited physical, sensory or mental abilities, or persons inexperienced or not familiar with the appliance, unless supervised or instructed on the appliance use by persons responsible for their safety. Particular attention should be paid to children, to preclude playing with the appliance by them. Exclamation mark on triangular field signals:  **information important for the user.**

CAUTION: electric shock hazard!, lightning mark ended with arrow on triangular field 

CAUTION: in order to reduce electric shock hazard, do not remove the casing (nor its rear cover). There are no user-serviceable parts inside the appliance; the product must be returned to the manufacturer for repair via the distributor who sold the product.

GUARANTEE TERMS:

Guarantee is granted by manufacturer for 24 months period starting from date of sale, but no longer than 36 months from date of the heater manufacture. Defects revealed within this period, resulting from a fault of manufacturer will be repaired free of charge or the item replaced with new, equivalent one. Term of complaints' investigation up to 14 (fourteen) days from date of submission to the manufacturer.

Guarantee does not cover:

1. Using of product in a manner noncompliant with attached instructions.
2. Any visible damage to the heating element or controller due to improper use. Damaging of manufacturer's seals makes the guarantee null and void.

In the event that Heatpol are unable to repair or replace this product we reserve the right to refund the purchase price as an alternative.

GUARANTEE CARD

Serial No.:

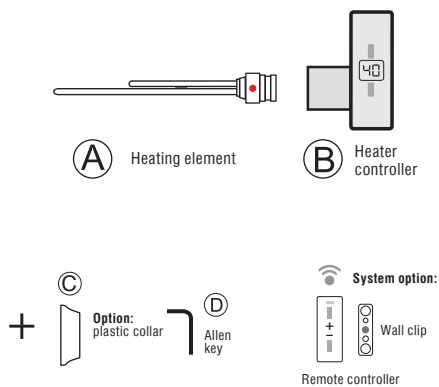
Date of sale:

Stamp of retail outlet, signature of seller

Caution: The guarantee card should be legibly filled in retail outlet. Any corrections on the guarantee card will invalidate the guarantee. Guarantee card valid only with proof of purchase.

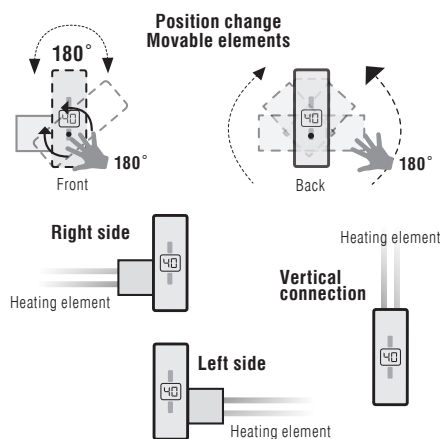
USER MANUAL: Heating element + Heater controller (horizontal) H+h

Kit content



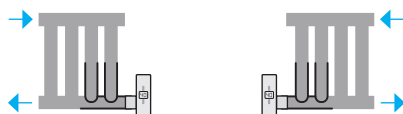
ATTENTION: Ensure the WiFi signal is present where the heater will be located

Side connection

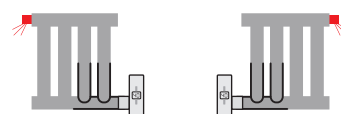


Mounting in radiators

CH system

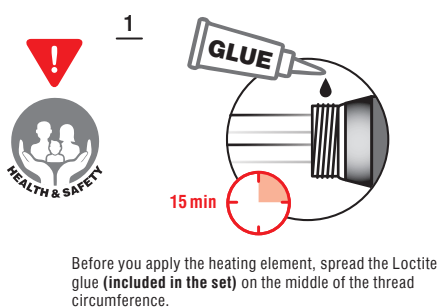


Electric radiators



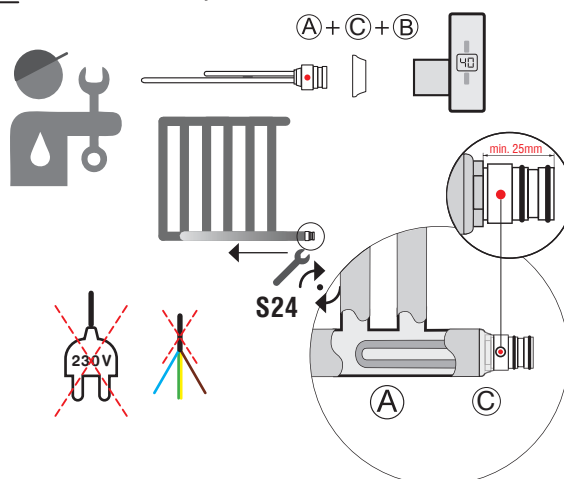
The electric heater must have a safety valve

Installation details



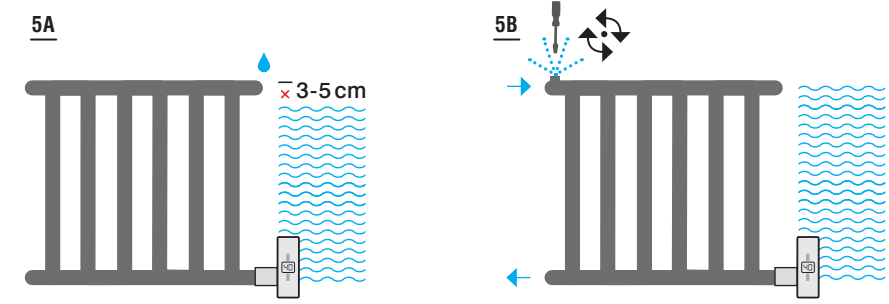
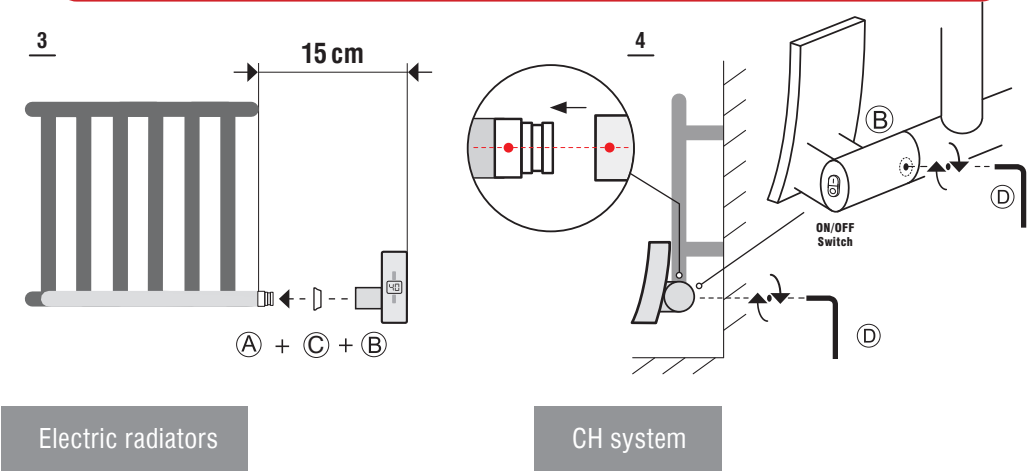
GLUE

2 The order of assembly of elements

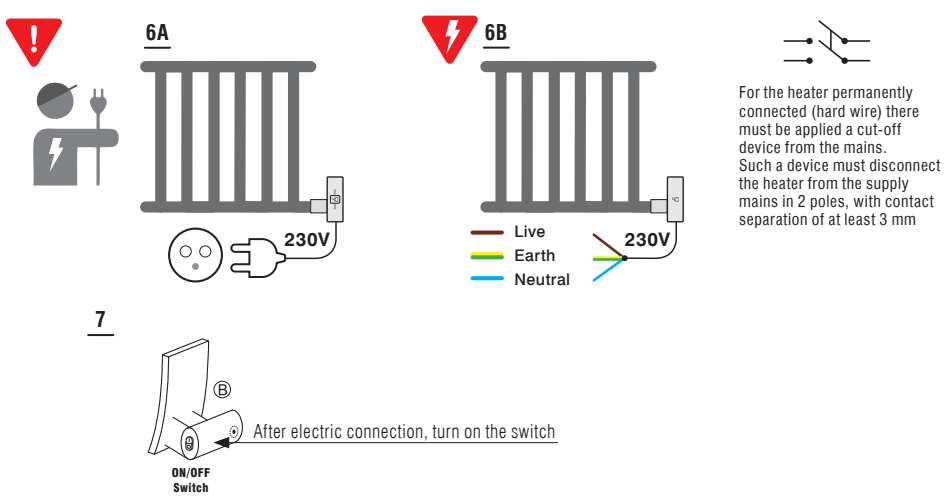


CAUTION! Do not disconnect heater controller when the system is powered.

The locking screw must be protected against accidental unscrewing eg. by applying a drop of lacquer or acrylic adhesive.



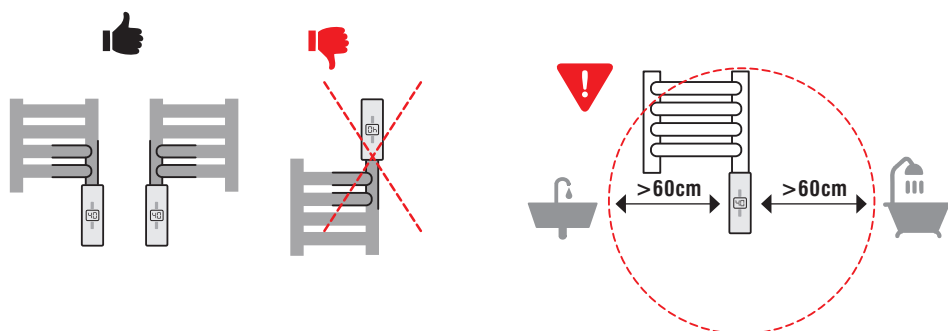
Before you apply the heating element, spread the Loctite glue (**included in the set**) on the middle of the thread circumference.



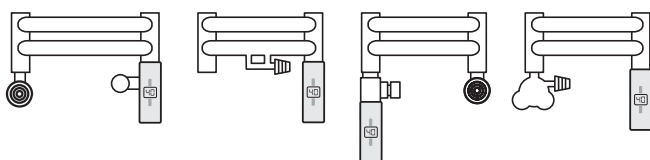
For the heater permanently connected (hard wire) there must be applied a cut-off device from the mains. Such a device must disconnect the heater from the supply mains in 2 poles, with contact separation of at least 3 mm

USER MANUAL: Heating element + Heater controller (vertical) H+h

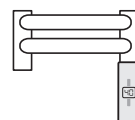
Mounting in radiators



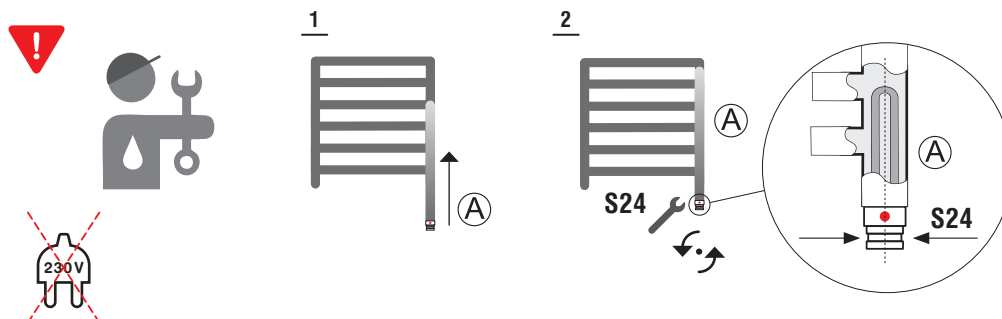
Installation options: CH system

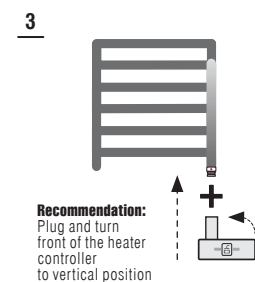
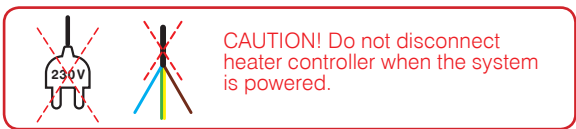


Installation options: electric radiator

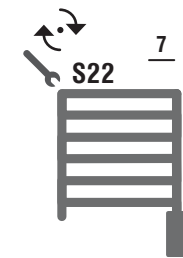
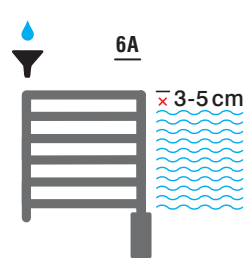
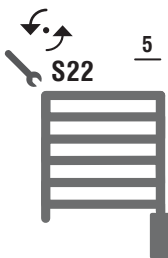
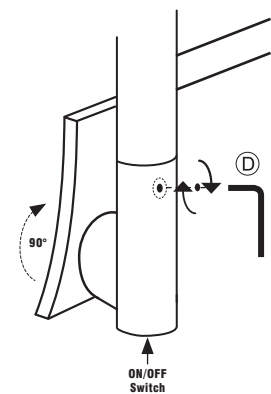
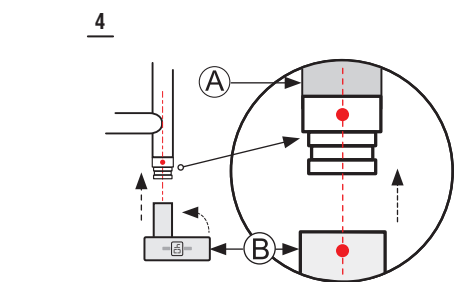


Installation details



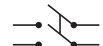
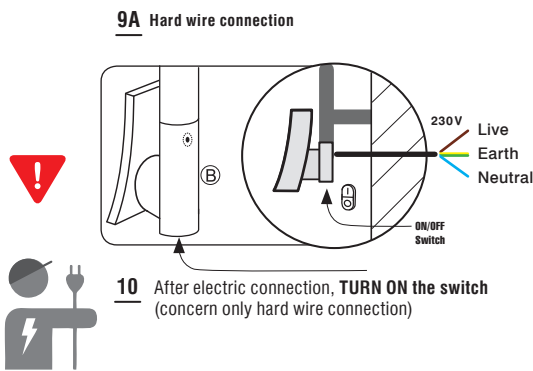
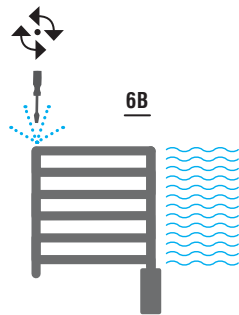


Electric radiators



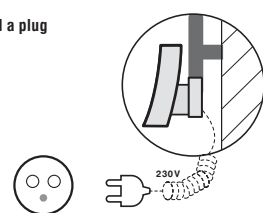
CH system

Finishing



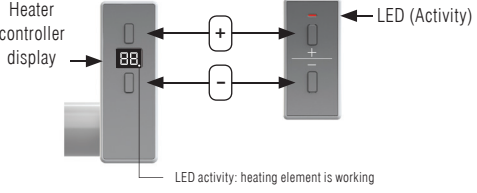

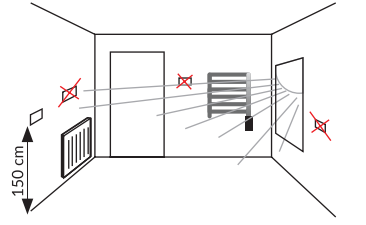
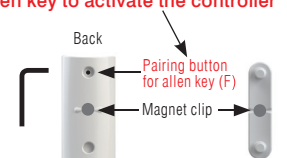
For the heater permanently connected (hard wire) there must be applied a cut-off device from the mains. Such a device must disconnect the heater from the supply mains in 2 poles, with contact separation of at least 3 mm

9B Connection with a coiled cable and a plug



USER MANUAL: How to use heater controller (optional remote controller)

VIDEO available at www.homeplus-system.com

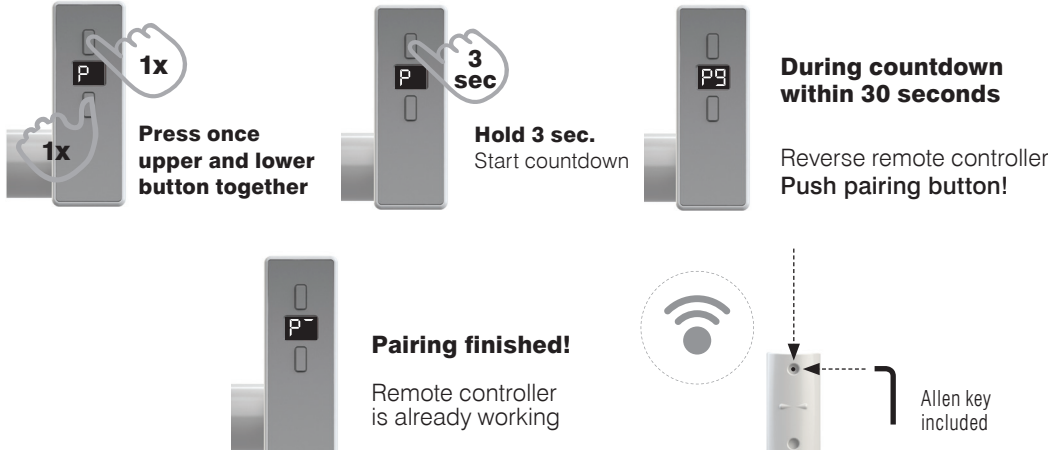
 <p>Heater controller display →</p> <p>LED (Activity)</p> <p>LED activity: heating element is working</p> <p>Heater controller Remote controller</p>	<p>Heater controller</p>  <p>Connect heater controller to the heater Use manufacturer recommendation Turn ON the controller</p> <p>ON/OFF</p> <p>Remote controller</p> <p>Locate suitable place to mount the remote</p> <p>Due to proper temperature reading do not place a remote controller (temperature sensor) over radiators, next to doors, or in sunny places.</p>  <p>150 cm</p> <p>Push for pairing button using allen key to activate the controller</p>  <p>Back</p> <p>Pairing button for allen key (F)</p> <p>Magnet clip</p> <p>Wall clip mounting</p>
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1

START: Heater controller and remote controller pairing

If you bought a remote controller together with H+heater you do not need to pair it!

Prepare remote controller + allen key for use ④



1x

Press once upper and lower button together

3 sec

Hold 3 sec. Start countdown

During countdown within 30 seconds

Reverse remote controller. Push pairing button!

Pairing finished!

Remote controller is already working

Allen key included

For H+h WiFi controller please download smartphone application from www.supla.org and follow the instruction.

[7]

2

Run the heater controller via remote controller
Hold upper button for 3 seconds

Switch off the controller via remote controller
Hold lower button for 5 seconds

40°C
Standard heating temperature

3

10°C - 65°C*
Select temperature

4

TURBO mode activation

TURBO mode activation - max heating temperature
Hold button for 3 seconds

b1-b2-b3 Max heating temperature, **selection for 1/2/3 hours**

b0 Off selection

Settings water or ambient temperature

Errors

Press twice upper and lower button together

Temperature selection.

H Water temperature 10-65°C*

A Ambient temperature 10-30°C

The remote is a temperature sensor

E1 Lack of water (or wrong choice of heating element to the heater)

E2 Damaged heating element (or no power circuit)

E3 No communication to the remote controller if paired

DO NOT DISCONNECT!
controller from heating element, when connected to the power supply

[8] * maximum temperature can be different according to the producer settings



DOWNLOAD APPLICATION [SUPLA.ORG](https://supla.org)



Download on the
App Store



Get it on
Google play

System requirements: ANDROID 3.1/IOS 8,2 or the latest version.

Please check whether the WiFi network frequency is 2,4 GHz. WiFi module works only with this frequency.

**Install the application on your devices.
The app will easily guide you through
individual installation steps.**

